



## **TERMS & CONDITIONS**

### **Deposits and Acceptable Payment Methods**

- A Reservation Fee of £100 is payable upon making a booking to reserve the Wedding Date. This will be deducted from the final balance and cannot be used to subsidise the cost of the initial trial. The Reservation Fee is fully refundable if you do not wish to proceed with your booking after the trial and make this clear in writing to the Hair Stylist within seven days. However the Reservation Fee will be retained if the trial appointment or Wedding booking are cancelled before their scheduled dates. The Reservation Fee is non transferable.
- Full Trial payments are required before the Trial if paying via bank transfer. Cash is accepted if paying on the day of the Trial. Cheques are not accepted. Trial costs are non-refundable.
- Following a successful trial, the remaining balance must be paid no later than seven days in advance of the Wedding Date via cash or bank transfer. Cheques are not accepted.

### **Cancellations**

- Cancellations by The Client - Cancellations must be made clear in writing via email. The Hair Stylist is under no obligation to refund any money paid up until point of cancellation. This does not affect your right to a refund of the Reservation Fee if the cancellation is within a week of the trial. 100% of the remaining balance must be paid in the event The Client cancels the booking within 60 days of the Wedding Date.
- Cancellations by the Hair Stylist - In the unlikely event of a cancellation by the Hair Stylist due to circumstances out of her control (including but not limited to an Act of God, bereavement, serious illness, etc) you will be notified at the earliest opportunity, and every effort will be taken to find a replacement artist and provide them with the notes and pictures taken at the Bridal Hair Trial, to ensure you receive as close to the same level of skill as possible. If no replacement artist is available, all monies previously paid to the Hair Stylist will need to be claimed back from your personal Wedding Insurance Policy. It is highly advised that you have a suitable Wedding Insurance Policy in place that would cover this eventuality.

\*Hair Stylist Note: Please rest assured that this unlikely eventuality has not occurred once during my 10 years in business. \*

### **Delays or Absence experienced on the Wedding Day**

- If the Hair Stylist experiences unforeseen delays which are out of her control (including but not limited to circumstances such as: car accidents, traffic jams, flooding, snow etc.) but still reaches the getting ready location in time to complete one or more booked hair, all monies paid in advance will be retained.
- In the event that the Hair Stylist is unable to reach the getting ready location due to any aforementioned circumstances, all monies paid will need to be claimed back from your personal Wedding Insurance Policy. It is highly advised that you have a suitable Wedding Insurance Policy in place that would cover this eventuality.

### **Client Obligations**

- The Client agrees to inform the Hair Stylist of any allergies/sensitivities/contra-indications that you are aware of prior to starting your hairstyle. If no known allergies are stated, the Hair Stylist cannot be held liable for any reactions, injuries, damage, claims and losses that may occur to you or any other member of your Bridal party.
- For health and safety reason, babies and young children must be looked after by another member of the bridal party, and are not permitted to sit on the lap of anyone having their hair done.

BY PAYING THE RESERVATION FEE AND FILLING OUT THE BOOKING FORM TO RESERVE YOUR WEDDING DATE YOU ARE CONFIRMING THAT YOU HAVE READ AND UNDERSTOOD THE INFORMATION PROVIDED, AND THAT YOU AGREE TO THE TERMS AND CONDITIONS OUTLINED ABOVE.



**Client Booking Form**

**Full Name:** \_\_\_\_\_

**Date of Wedding:** \_\_\_\_\_

**Time Of Ceremony:** \_\_\_\_\_

**Wedding Venue:** \_\_\_\_\_

**Hair Prep Address:** \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**Bridal Party Info (size of bridal party, include anybody who is having their hair done on the day of your wedding):**

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**Signed:** \_\_\_\_\_

**Date:** \_\_\_\_\_